

Frequently Asked Questions

What is included in our booth?

The ZoomerShow package includes your pipe and drape where required, your carpeting and booth ID sign.

Electricity, wifi, material handling and other services need to be ordered by you – please see the order list of downloads just above here, for all the forms required for additional products & services provided.

How do we get our free Tickets for friends and family?

Your discount **Ticket Code** will be sent to you via email. It is found on the [ZoomerShow FaceBook page](#), along the top tab labelled TICKETS. Please encourage your invitees to like the page so they can receive updates on the show, as well as get their tickets from here.

Where can I get a copy of the floor plan?

You can **click here to view the live [FLOOR PLAN](#)**.

What zone is my booth in?

The floor plan is colour coded and the zones are outlined.

You may review the plan, and select your space. Once registered with payment, you will receive a confirmation email. You can reply to that email with your selection of booth space, and Kelly will get back to you once the booth is assigned.

Who should I get in contact with in regards to payment for the ZoomerShow?

Please contact Paula Belanger, for any questions that you have regarding payments for the ZoomerShows. P.Belanger@zoomermedia.ca, 416-607-7740

What are the hours of exhibitor move in & move out?

Move in: Friday April 13th, 10 am – 8 pm

Move out: Sunday April 15th, 5 pm – 9 pm

How many exhibitor badges will I be given, and when & where can I pick them up?

Up to 4 badges per 10' x 10' booth space
Up to 8 badges per 10' x 20' booth space
Up to 10 badges per 20' x 20' booth space

These badges should be picked up during exhibitor move in, at the ZoomerShow information desk.

This will be near the show office and clearly marked.

*** should you require quantities above the listed, please inquire on site when picking up.

Do I need to register my booth staff with the ZoomerShows?

No, the badges are generic, and therefore transferable.

Is there any photography and video restrictions?

Feel free to capture as many fun moments at the ZoomerShow as you possible can!

We would also love it if you shared some special ones with us – for a chance to be featured on our website!

However, out of respect for the contracts of the artists, no video is allowed on the main stage acts.

We regret this, but we hope you will enjoy them with us!

Where can I find a schedule of the entertainment?

You can find the live schedule on the site [HERE](#).

We are constantly looking and booking talent for your entertainment, so the schedule gets updated accordingly.

What about parking?

There is parking at the [Vinci](#) parking lot.

<http://www.vancouverconventioncentre.com/thecity/getting-here/>

It is the responsibility of each exhibitor to arrange for this.

Can I move in Saturday morning, before the show opens?

Your booth needs to be fully set by Friday at 8pm, as set in the exhibitor set up times.

How many attendees can we expect?

In 2017, the Vancouver ZoomerShow welcomed over 20,000 visitors. That means this year you can expect more!

Is my equipment safe overnight?

Yes – the ZoomerShow staff has arranged for 24 hour security at the venue.

How do I connect to the wireless internet from my booth?

The password will be provided to you upon ordering your wireless connection. You will find the internet/wifi order form in the DOWNLOADS above, from the VCC.

Are tables and chairs included in our booth package?

Each exhibitor is responsible for ordering their own tables and chairs as required, through the general services contractor – LEVY. These forms are found in the [LEVY EXHIBITOR KIT](#).

Where are the loading docks located for me to unload for move in and reload for move out?

The loading docks are clearly marked on the floor plan. We will be located in the East Building, at 999 Canada Place. You will access the East Building Hall C from the truck route located at the foot of Howe Street and Canada Place. You can move in to set up in our designated Hall B from here.

When reaching the loading bays, give the attendant the name of the ZoomerShow and they will direct you and allow you access. View this [MAP](#) here

What is required if I want to sample Food and OR Drink at the show?

If you want to *sample food and or drink*, please review [THIS FORM](#) and confirm all details with your sales representative, to ensure you are approved for sampling.